

2018 UK Tough Mudder Start Time FAQs

Will start times be enforced?

Yes. Your start time will be sent approximately 10 days before event day. No need to bring proof – your start time will be linked to your ticket, so make sure to bring a printed or digital copy of your ticket and your photo ID.

What does my start time mean? What time should I get to the event?

Your start time is the estimated time you will start the course. For example, a participant assigned 8:00am will start their warm up at 8:00am.

We suggest arriving 45 minutes to an hour before your assigned start time to ensure you can check in, drop your bag, and get to the Warm Up Zone 10 minutes before you are set to run the course. If you show up after the final call for your start time, you will be moved to the “standby” area and enter the next available wave.

I bought my ticket the day before or on the day of the event – now what?

No worries – head through check in with your ticket and visit the back of the Info tent. Please plan to arrive no later than 13:00pm on Saturday and 11:00am on Sunday and we will put you in the next available start wave.

How do I make sure I get the same start time as my friends?

If you bought your tickets in the same transaction or have registered at a team on either Eventbrite or Active.com, you will all be at the same start time.

Teams must have been created two weeks before the event (two Monday’s prior) in order for all members to be assigned together. If you purchased your ticket in Eventbrite, you must have claimed your registration in Active in order to join your team. [Click here for instructions.](#)

What if my friend signed up as a participant after the deadline?

Participants that purchase(d) a ticket after the two week deadline can join an existing team and will be uploaded into the Start Time Look Up Tool by the Friday before the event day.

Individuals that are joining a team will receive the team’s start time. Individuals that are not joining a team will be added to the next available start wave.

What if I don’t get the start time I requested?

We can only allow a certain number of participants on course at any given time to ensure a smooth and safe event. For this reason, we cannot accommodate all requests for preferred times, but will make sure that you and your teammates are assigned to the same start wave and can run together.

If I show up early/late for my start time, what happens?

If you show up **EARLY**: We will have a standby area that you can wait in. If space becomes available, we will allow you into the next start wave, but we cannot guarantee you to start until your assigned wave time.

If you show up **LATE**: If the final wave has not gone out and the course is still open, we will have a standby area available, however we will need to prioritise participants with assigned start times so please be aware that you may have to wait.

What is Standby?

A holding area where participants who miss their start time or wish to run as a team will be held until space is available in the following start waves. There will be a short wait however, we will make sure to get you out on course, together as a team, as soon as possible.

Can I run multiple times in one day?

Multiple laps of the **ONLY** the Tough Mudder Full event format are allowed. As long as time allows you to complete the course safely. Head to the standby area at the completion of your first time. You will be let into the next available start wave. If the start line has closed once you've finished, you will not be allowed to start again.

If I am in a Corporate Team how do I know my start time?

Your team leader or group captain will be given the start time and they will be responsible for collecting and allocating start time places at the event upon arrival.

